

Annual **MARCH** Shareholders Meeting **30**

Mark Your Calendar for Monday, March 30

The Holliday Water Company annual shareholders meeting is scheduled for Monday, March 30 at 7 p.m. at Holladay Library, 2150 E. Murray-Holladay Road, children's story room.

No candidates filed to run for a board position this year. As a result, board members Darren Putnam, Trent Michie and Michelle Anderson, who were up for election, will continue to serve by acclamation of the board.

If you have any questions for the board, please call the office in advance at 801.277.2893 or email questions to management@hollidaywatercompany.com.

Holliday Water Company Board Members

Mark Allen, President;
Marlin Sundberg, Vice President;
Brad Wright; Darren Shepherd;
Michelle Anderson; Darren Putnam; and Trent Michie.

Water System Improvements Completed in 2025, Plans for 2026

System improvements to ensure reliable water service are a top priority for the company. Our long-term goal has been to replace approximately one mile of pipe each year, with the exception of this year. Below is a summary of the key projects completed last year and major initiatives planned for this year:

2025 Completed Projects:

- ◆ Replaced the remaining section of pipeline on Wander Ln. (Floribunda Dr. to Casto Ln.)
- ◆ Replaced the pipeline on Harper and Boyes streets including portions of Viewmont St. to Marilyn Dr.
- ◆ Replaced the pipeline on Arbor Ln. between Bonair and Viewmont streets.
- ◆ Replaced pipelines on the following circles: St. Francis, Matson, Blackburn, Briarcreek and Briarwood.

2026 Planned Projects:

- ◆ Construct a new garage at 1877 E. 4500 South, next to our main office. The garage will have an office, restroom and large bay doors for our dump truck, service truck, machinery and other equipment
- ◆ Replace pipelines on the following streets: Nathan Circle and Doris Way.
- ◆ Increase the emergency fund by \$1 million to strengthen financial readiness for unexpected infrastructure needs.



(Top) HWC employees install new water lines for Briarcreek Cir. residents.



(Bottom) Jeremy listens through a geophone to pinpoint a line break on 4500 South.



Construction Ahead: Please Protect Our Employees

Driving safely through our water pipeline construction projects is crucial for everyone's safety. Adhere to all posted signs and follow delineators as they are in place to protect both workers and drivers.

Construction zones can be unpredictable, with changing road conditions and heavy machinery. By paying attention, reducing speed, and obeying directions, you can prevent accidents and ensure a safe environment for everyone.

How Your Company Share Works

Every home and business connected to the Holliday Water Company system is assigned at least one share—or a partial share—of company stock. That means you're not just a customer; you're a shareholder and part-owner of the company, with real benefits tied to your share.

Each full share provides 60,000 gallons of non-billed water per year, distributed across the four quarters:

- ◆ Quarter 1 (January-March) – 10,000 gallons;
- ◆ Quarter 2 (April-June) – 20,000 gallons;
- ◆ Quarter 3 (July-September) – 20,000 gallons; and
- ◆ Quarter 4 (October-December) – 10,000 gallons.

If your household or business uses more than the allotted amount for each quarter, additional water will be billed at our current rates:

- ◆ \$1.84 per 1,000 gallons for first 30,000 gallons
- ◆ \$2.28 per 1,000 gallons for next 30,000 gallons
- ◆ \$2.86 per 1,000 gallons for next 30,000 gallons
- ◆ \$3.42 per 1,000 gallons for additional water

What is the 'Minimum Charge' on My Bill?

The **minimum charge** helps cover the fixed costs of providing reliable water service. This charge appears on every account **even if no water is used during the billing period**.

Many utilities use similar fees, often called a **service fee, basic service fee, or basic charge**.

Because Holliday Water Company bills **quarterly**, the minimum charge on your statement represents **three months** of service.

Let's Protect Our Water

Holliday is fortunate to have clean, great-tasting water—and thanks to our local sources, nature keeps replenishing what we use. Protecting that water is a shared responsibility, and preventing contamination is one of the most important steps we can take. Here are two key ways you can help keep our drinking water safe:

Prevent contamination at the source

Improper use, storage, or disposal of fertilizers, pesticides, cleaners, chemicals, and oils can allow harmful substances to seep into the ground and reach our water sources.

- ◆ Store these products safely.
- ◆ Use them only as directed.
- ◆ Dispose of leftovers properly—never on the ground or down a storm drain. Protecting water sources from chemicals.

Prevent backflow into your home and the water system

Backflow occurs when water flows the wrong direction and pulls contaminants into household plumbing or the public water system. You can help



prevent this by:

- ◆ Ensuring your household water lines are installed correctly;
- ◆ Installing backflow-prevention devices where needed (commonly required on sprinkler systems); and
- ◆ Keeping garden hoses out of stagnant water—never leave a hose submerged in a pond, bucket, or kiddie pool, where it can act like a siphon and cause backflow contamination.

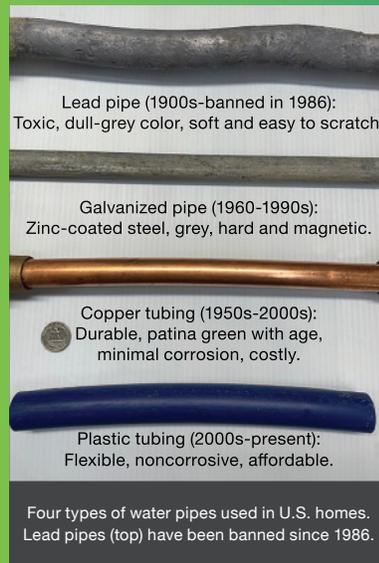
These simple steps go a long way in protecting the water we all rely on.

HWC Board Approves Water Conservation Plan

Holliday Water Company board of directors approved a 5-year water conservation plan, Jan. 15, 2026, to help reduce total water usage by more than 10 percent by 2035.

The comprehensive plan is the result of the Utah Water Conservation Plan Act requiring water providers our size to maintain a plan with regular updates. Some of the conservation measures include:

- ◆ Continued use of our four-tier pricing schedule;
- ◆ Promote use of time-efficiency tools (e.g., automatic and smart-sprinkling systems), high-efficient showerheads and faucets, and ongoing conservation messages;
- ◆ Encourage landscape watering between the hours of 6 p.m. to 10 a.m.; and
- ◆ Provide conservation info booth for community events.



Lead pipe (1900s-banned in 1986): Toxic, dull-grey color, soft and easy to scratch.

Galvanized pipe (1960-1990s): Zinc-coated steel, grey, hard and magnetic.

Copper tubing (1950s-2000s): Durable, patina green with age, minimal corrosion, costly.

Plastic tubing (2000s-present): Flexible, noncorrosive, affordable.

Four types of water pipes used in U.S. homes. Lead pipes (top) have been banned since 1986.

EPA Wants 100 Percent, We've Reached 70 Percent

About 70 percent of all shareholders have informed us of the type of service line they own between the water meter and their house or business. So far, no one has reported a lead pipe.

We need to hear from the rest of you if the pipe between the meter and your house is copper, plastic, galvanized, or lead. To help complete this requirement, we need each customer to locate the main water shut-off valve inside the home and identify the type of pipe entering that valve.

Please visit our website and click the "Lead and Copper Survey" for a 3-minute how-to video, six simple questions

and how to upload a photo of your pipe for our EPA records.

Thank you for helping us meet this important regulatory requirement and for supporting the safety of our community's drinking water.

How to Detect a Leak?

Sometimes water leaks are hard to spot. Catching them early can help you save water and money. Here are a few signs you might have a water leak, and a few tips on what to do:

Sound of running water – check sink and tub taps, outdoor hoses, evaporative cooler, water softener, washing machine and toilets. Tighten handles, replace water hoses, adjust the tank float or clean or replace the toilet-tank drain flap.

An overflowing stop-and-waste valve – If the valve is partially open or broken, close it all the way or replace it.

Spongy, lifting lawn – Check for a broken sprinkler line. If water is leaking from a sprinkler head, check to see if a zone valve is stuck or broken. Repair broken line. Replace zone valve if unable to fix.

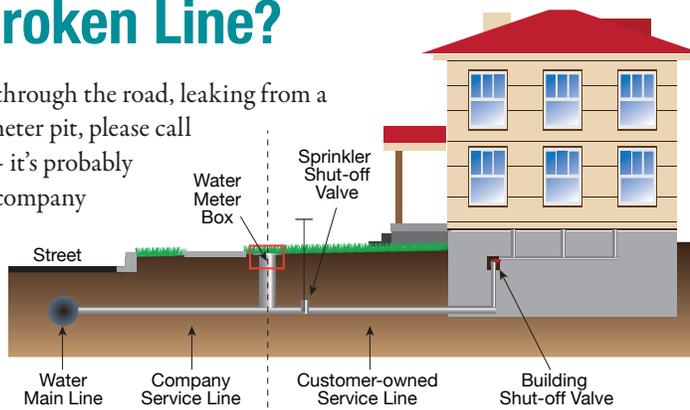
A high water bill – If none of the above is occurring, call our office to check for potential billing error or further investigative review.



Who's Responsible for Fixing the Broken Line?

If you see water coming up through the road, leaking from a fire hydrant or filling up a meter pit, please call Holliday Water Company – it's probably a broken pipe or valve. The company repairs and maintains all company-owned facilities and pipelines right up to, and including, the meter at your house or business.

The water pipes between the company's meter and your premises belong to you. These pipes include sprinkling systems and indoor plumbing for your house or business. If one of these pipes breaks, you would be responsible for fixing the problem or hiring a licensed plumber/landscaper.



Please keep your water meter clear

Trees, bushes, gravel, mulch and yard debris prevent our meter readers and maintenance crews from doing their job.

Please maintain a clear area around the meter:

- Remove fences, walls, shrubs and trees within 3 feet of the meter.
- Remove any overhanging limbs lower than 6 feet over the meter.
- Keep grass around the meter lid trimmed.

Warning! There's a Buried Pipe Below



Before you dig holes for new trees, shrubs, fence posts or other landscaping jobs, dial 811. It's the law, and it's one of the simplest ways to keep yourself and your property safe.

Calling 811 is free and helps prevent accidents that can be costly—or even life threatening. When you call, a Blue Stakes of Utah operator will take your address and notify all utility providers in your area about your plan to dig. Each utility will then send trained personnel—at no cost to you—to mark the location of their underground lines so you can dig safely. After you make the call, wait three business days before digging. This gives utility companies enough time to mark their lines accurately.



Include Water in Your Emergency-Preparedness Plan

Here are five important things that you should know:

- ◆ Show your family where the main water shut-off valve is located in your house;
- ◆ Clear away any lawn, shrubs, trees and landscaping so the meter is visible and accessible at all times;
- ◆ Make sure the meter lid is tight so the meter and water line don't freeze in the winter;
- ◆ Have a good supply of water in case water service is interrupted; and
- ◆ For quick information about water service during and after an emergency, sign up for "alerts" at www.hollidaywatercompany.com. Click the red alert box and provide us with your name, email, and phone number, and we will send alerts to help keep you informed.



Water Conservation Tips

Using water wisely - both indoors and outdoors - helps protect our shared resources and keeps your water bill in check. Here are some practical ways to conserve:

Indoor Tips

- ◆ Fix leaky faucets and toilets
- ◆ Wash only full loads in both the dishwasher and clothes washer
- ◆ Take showers instead of filling a bathtub

Outdoor Tips

- ◆ Start the year with a healthy lawn. A lawn that stays reasonably green uses less water than one that must be revived after turning brown.
- ◆ Upgrade manual sprinklers to an automatic system
- ◆ Water only before 10 a.m. or after 6 p.m. Cooler temperatures reduce evaporation
- ◆ Avoid watering when it's windy or raining
- ◆ Install a smart-sprinkling system. It can automatically adjust for weather, timing, and efficiency
- ◆ Check that your sprinkling system isn't set to run multiple times a day

Holliday Water Company
1887 E. 4500 South
Holladay, UT 84117

Mark Your Calendar for our
Annual Shareholders Meeting Details Inside



Make Utilities Part of Your Emergency Planning

An impressive amount of work goes into providing utility services that make life better. The systems that help deliver these services are incredibly reliable and safe but they are not perfect. Accidents can happen. Water, gas, power and sewer lines can fail resulting in flood, fire, biohazards, smoke and toxins. To help protect your home, minimize damage and reduce stress, consider installing the following items:

- ◆ Proper landscaping, grading, drains, and berms to keep water away from your home;
- ◆ Water sensors inside your home to notify you of a water leak;
- ◆ Smoke and gas detectors;
- ◆ A sewer-line check valve to stop sewage from back flowing into your home;
- ◆ An excess-flow valve on the gas line; and
- ◆ Surge protectors to protect appliances.

Equally important is to make sure your homeowner insurance policy is adequate to cover your assets. If a utility accident occurs, confirm coverage and approval with your homeowner insurance company and file a claim. Insurance companies will investigate the cause and damages and reach out to the various utilities involved. If the claim is denied, request a signed letter.

Regardless of who is liable, homeowners have a duty to mitigate their own damages including cleanup, containment and prevention of further damage. With this in mind, beware of unscrupulous contractors who may steal your money, leave you with substandard repairs that won't last, and may fail to pay suppliers who may put liens on your house.